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HP LaserJet, HP Officejet, HP PageWide, HP ScanJet, Samsung - End of Service Life

ish_3640690-3641506-16 | For HP And Channel Partner Internal Use

Last Modified Date: 2021-04-09

HP will discontinue support for the product numbers listed in this document after these HP products reach the End Of Service Life (EOSL) date.

This document was last updated on April 9, 2021.

Discontinued support services

After the EOSL date, it will not be possible to get support from HP regarding the following areas:

NOTE:

EOSL dates for the product models does not affect the availability of toner or ink supplies.

- **Spare part availability:** HP does not guarantee the availability of spare parts after the EOSL date, but some parts might be available until stocks are depleted.
- **Phone support discontinuance:** HP will not provide online phone support for the EOSLs.
- **On-site repair:** HP will not provide on-site support for troubleshooting, repair, setup or any other actions related to the EOSLs
- **CarePack portfolio:** All CarePacks available for the EOSL will be discontinued and it will not be possible to contract any support or warranty extensions.
- **Software support:** HP will not provide any kind of support for drivers, firmware, or utilities related to the EOSLs. This includes no support for new operating systems.
- **Consumer products:** EOSL dates might vary from the below published dates depending on Regional / Country Support Agreements.

Active Contract Customers

Customers with an active support contract, such as CarePack or Samsung Protection Plus, are still entitled to receive technical support from HP until the current contract expires.

End of Service Life Dates for HP Products

The following sections list the HP and Samsung product models, the associated product numbers, and the EOSL dates.

 Tip:

To find your product, press Ctrl+F on your keyboard, type your product model or product number in the text box, and then press the Enter key.

 NOTE:

HP DesignJet products are not included in this document as HP DesignJet has its own EOSL publication.

HP LaserJet

Review the EOSL dates for the HP LaserJet models and the associated product numbers.

EOSL for HP LaserJet printer series

Product Model Name	Product Number	EOSL Date (month/date/year)
HP LaserJet Pro 200 color M251	CF146A	02/28/2019
	CF147A	
HP LaserJet Pro 200 color MFP M276	CF144A	02/28/2019
	CF145A	
HP LaserJet Pro 300 color M351	CE955A	12/31/2019
HP LaserJet Pro 400 M401	CF274A	12/31/2019
	CF278A	
	CF285A	
	CF399A	
	CZ195A	
HP LaserJet Pro 400 MFP M425	CF286A	09/07/2018
	CF288A	
HP LaserJet Pro MFP M426	F6W19A	08/25/2017
HP LaserJet Pro 400 color M451	CE956A	12/31/2019
	CE957A	

Product Model Name	Product Number	EOSL Date (month/date/year)
	CE958A	
HP Color LaserJet Pro MFP M476	CF385A	11/30/2019
	CF386A	
	CF387A	
HP LaserJet Enterprise M506	F2A71A	01/05/2023
HP LaserJet Enterprise 500 MFP M525	CF116A	04/30/2021
	CF117A	
	CF118A	
HP LaserJet Managed MFP M525	L3U59A	04/30/2021
	L3U60A	
HP LaserJet Enterprise 500 color M551	CF081A	01/25/2021
	CF082A	
	CF083A	
HP LaserJet Enterprise 500 color MFP M575	CD644A	01/01/2023
	CD645A	
	CD646A	
HP Color LaserJet Managed MFP M575	L3U45A	01/01/2023
	L3U46A	
HP LaserJet Enterprise 600 M601	CE989A	12/21/2022
	CE990A	
HP LaserJet Enterprise 600 M602	CE991A	12/21/2022
	CE992A	

Product Model Name	Product Number	EOSL Date (month/date/year)
	CE993A	
HP LaserJet Enterprise 600 M603	CE994A	12/21/2022
	CE995A	
	CE996A	
HP Color LaserJet Enterprise M651	CZ255A	05/07/2023
	CZ256A	
	CZ257A	
HP Color LaserJet Managed M651	H0DC9A	05/07/2023
	L8Z07A	
HP Color LaserJet Enterprise MFP M680	CZ248A	08/09/2023
	CZ249A	
	CZ250A	
HP Color LaserJet Managed MFP M680	L3U47A	08/09/2023
HP Color LaserJet CM6030 MFP	CE664A	04/30/2020
	CE665A	
HP Color LaserJet CM6040 MFP	Q3938A	12/31/2019
HP Color LaserJet CM6040 MFP	Q3939A	04/30/2020
HP Color LaserJet CP4025	CC489A	08/09/2023
	CC490A	
HP Color LaserJet CP5225	CE711A	04/01/2021
	CW712A	

Product Model Name	Product Number	EOSL Date (month/date/year)
HP Color LaserJet CP6015	Q3931A	03/15/2020
	Q3932A	
	Q3933A	
	Q3934A	
	Q3935A	
HP LaserJet Enterprise P3015	CE525A	01/09/2022
	CE526A	
	CE527A	
	CE528A	
	CE529A	
HP LaserJet 9040 MFP	Q3726A	09/17/2014
HP LaserJet 9050 MFP	Q3728A	09/17/2014

HP MFP S900

Review the EOSL dates for the HP MFP S900 models and the associated product numbers.

EOSL for HP MFP S900 series

Product Model Name	Product Number	EOSL Date (month/date/year)
HP Color MFP S951	F1J60A	04/01/2022
HP MFP S956	F1J63A	04/01/2022
HP Color MFP S962	F1J61A	04/01/2022
HP MFP S965	F1J64A	04/01/2022
HP Color MFP S970	F1J62A	04/01/2022

Product Model Name	Product Number	EOSL Date (month/date/year)
HP MFP S975	F1J65A	04/01/2022

HP OfficeJet

Review the EOSL dates for the HP OfficeJet models and the associated product numbers.

EOSL for HP OfficeJet printer series

Product Model Name	Product Number	EOSL Date (month/date/year)
HP OfficeJet 100	CN551A	09/15/2020
HP OfficeJet 150	CN550A	09/15/2020
HP OfficeJet Pro 251	CV136A	09/30/2018
HP OfficeJet Pro 276 MFP	CR770A J5W40A	09/30/2018
HP OfficeJet H470	CB028A	09/15/2020
HP OfficeJet Pro X451	CN459A	01/15/2022
HP OfficeJet Pro X451	CN463A G8S71A	04/13/2022
HP OfficeJet Pro X476 MFP	CN460A	10/21/2021
HP OfficeJet Pro X476 MFP	CN461A	01/15/2022
HP OfficeJet Pro X476 MFP	K3Z50A	02/27/2022
HP OfficeJet Pro X551	CV037A K4F49A	01/15/2022

Product Model Name	Product Number	EOSL Date (month/date/year)
HP OfficeJet Enterprise Color X555	C2S11A	05/15/2022
	C2S12A	
HP OfficeJet Pro X576 MFP	CN598A	01/15/2022
HP OfficeJet Pro X576 MFP	J8X15A	02/27/2022
HP OfficeJet Managed Color MFP X585	B5L04A	05/15/2022
	B5L05A	
	B5L06A	
	L3U40A	
	L3U41A	
HP OfficeJet 6000	CB049A	10/15/2020
	CB051A	
HP OfficeJet 6500	CB815A	10/15/2019
HP OfficeJet Pro 8000	CQ514A	02/11/2017
HP OfficeJet Pro 8100	CM752A	10/15/2020
HP OfficeJet Pro 8216	T0G70A	04/29/2024
HP OfficeJet Pro 8500A	CM756A	10/15/2019
HP OfficeJet Pro 8600	CM749A	10/15/2020
HP OfficeJet Pro 8610	A7F64A	10/15/2020
HP OfficeJet Pro 8620	A7F65A	10/15/2020

Product Model Name	Product Number	EOSL Date (month/date/year)
HP OfficeJet Pro 8630	A7F66A	10/15/2020
HP OfficeJet Pro K8600	CB015A	09/15/2020
HP OfficeJet Pro K8600	CB016A	10/15/2019

HP PageWide

Review the EOSL dates for the HP PageWide models and the associated product numbers.

EOSL for HP PageWide printer series

Product Model Name	Product Number	EOSL Date (month/date/year)
HP PageWide XL 5000	CZ310A	04/30/2023
	CZ311A	
HP PageWide Managed P77740 MFP	W1B33A	01/01/2025
	Y3Z57A	
HP PageWide Managed P77750 MFP	W1B37A	01/01/2025
HP PageWide Managed P77760 MFP	W1B38A	01/01/2025

HP ScanJet

Review the EOSL dates for the HP ScanJet models and the associated product numbers.

EOSL for HP ScanJet models

Product Model Name	Product Number	EOSL Date (month/date/year)
HP ScanJet Pro 3000 s2 Sheet-feed Scanner	L2737A	10/01/2019
HP ScanJet G3110 Photo Scanner	L2698A	07/21/2019
HP ScanJet Enterprise Flow 5000 s2 Sheet-feed Scanner	L2738A	06/30/2023

Product Model Name	Product Number	EOSL Date (month/date/year)
HP ScanJet N6310 Document Flatbed Scanner	L2700A	09/30/2019
HP ScanJet N6350 Networked Document Flatbed Scanner	L2703A	12/31/2019
HP ScanJet Enterprise Flow 7000 s2 Sheet-feed Scanner	L2730B	10/01/2021
HP ScanJet 8270 Document Flatbed Scanner	L1975A	05/30/2020
HP ScanJet Enterprise Flow N9120 Document Flatbed Scanner	L2683B	03/01/2021

Samsung

Review the EOSL dates for the Samsung models and the associated product numbers.

EOSL for Samsung models

Samsung CLP-325	SS060A SS060B	09/14/2018
Samsung CLP-325W	SS061A	09/14/2018
Samsung CLP-365	SS066C	09/30/2019
Samsung CLP-365W	SS067C	10/31/2019
Samsung CLP-365W	SS067D	09/30/2020
Samsung CLP-365W	SS067F	05/31/2019
Samsung CLP-365W	SS067G	11/30/2018
Samsung CLP-365W	SS067H	06/30/2019

Samsung CLP-365W	SS067J	11/30/2019
	SS067K	
Samsung CLP-365W	SS067L	01/30/2019
Samsung CLP-415N	SS070E	02/29/2020
Samsung CLP-415N	SS070H	08/31/2019
Samsung CLP-415NW	SS071C	09/30/2019
Samsung CLP-415NW	SS071D	04/30/2020
Samsung CLP-415NW	SS071E	08/31/2019
Samsung CLP-415NW	SS071G	11/30/2019
Samsung CLP-620ND	SS072B	09/30/2018
Samsung CLP-670N	SV296A	09/30/2018
Samsung CLP-670ND	SS074A	09/30/2018
Samsung CLP-680DW	SS075E	04/30/2020
Samsung CLP-770ND	SS077A	09/30/2018
Samsung CLX-2160	SS080A	09/14/2018
Samsung CLX-3170FN	SS081A	09/14/2018
Samsung CLX-3170FW	SS082A	09/14/2018

Samsung CLX-3185FN	SS084A	09/14/2018
	SS084B	
Samsung CLX-3185W	SS086A	09/14/2018
Samsung CLX-3305	SS093D	06/30/2019
Samsung CLX-3305FW	SS095B	09/30/2019
Samsung CLX-3305FW	SS095C	04/3/2020
Samsung CLX-3305FW	SS095D	11/30/2018
Samsung CLX-3305FW	SS095E	09/30/2020
Samsung CLX-3305FW	SS095F	12/31/2018
Samsung CLX-3305FW	SS095G	09/30/2019
Samsung CLX-3305FW	SS095H	10/31/2019
Samsung CLX-3305W	SS096B	07/31/2019
Samsung CLX-3305W	SS096D	05/31/2019
Samsung CLX-3305W	SS096E	11/30/2018
Samsung CLX-3305W	SS096F	09/30/2020
Samsung CLX-3305W	SS096G	12/31/2018
Samsung CLX-3305W	SS096H	08/31/2019

Samsung CLX-4195FN	SS099C	04/30/2020
Samsung CLX-4195FN	SS099F	06/30/2020
Samsung CLX-4195FW	SS100C	05/31/2021
Samsung CLX-4195FW	SS100D	09/30/2019
Samsung CLX-4195FW	SS100E	10/31/2019
Samsung CLX-4195FW	SS100F	01/31/2020
Samsung CLX-4195FW	SS100G	10/31/2019
Samsung CLX-4195N	SS101E	08/31/2019
Samsung CLX-6220FX	SS102A	9/30/2018
	SS103A	
Samsung CLX-6260FD	SS105A	04/30/2020
	SS105F	
Samsung CLX-6260ND	SS108F	04/30/2020
Samsung CLX-6260ND	SS108J	02/28/2019
Samsung CLX-8385ND	SS109B	09/30/2018
Samsung CLX-8540ND	SS111A	09/30/2018
Samsung CLX-9201NA	SS002B	05/11/2021
Samsung CLX-9201NA	SS002C	06/30/2021

Samsung CLX-9201NA	SS002D	03/31/2021
	SS002E	
Samsung CLX-9201NA	SS002F	06/30/2021
Samsung CLX-9201NA	SS002G	06/12/2017
Samsung CLX-9201NA	SS002H	06/30/2021
Samsung CLX-9201ND	SS003A	06/30/2021
Samsung CLX-9250ND	SS004A	09/14/2018
	SS004B	
Samsung CLX-9251NA	SS005B	09/30/2021
Samsung CLX-9251NA	SS005C	11/30/2020
Samsung CLX-9251NA	SS005D	02/28/2021
Samsung CLX-9251NA	SS005E	08/31/2021
Samsung CLX-9251NA	SS005F	06/12/2017
Samsung CLX-9252NA	SS006B	12/31/2020
Samsung CLX-9252NA	SS006C	01/01/2021
Samsung CLX-9252NA	SS006D	10/31/2020
Samsung CLX-9252NA	SS006E	12/31/2020
Samsung CLX-9252NA	SS006G	10/31/2018

Samsung CLX-9301NA	SS007A	09/30/2021
Samsung CLX-9301NA	SS007B	05/31/2021
Samsung CLX-9301NA	SS007C	02/28/2021
Samsung CLX-9301NA	SS007D	03/31/2021
Samsung CLX-9301NA	SS007E	05/31/2020
Samsung CLX-9301NA	SS007F	04/30/2021
Samsung CLX-9301NA	SS007G	06/30/2021
Samsung CLX-9301NA	SS007J	10/31/2018
Samsung CLX-9350ND	SS008A	09/14/2018
Samsung CLX-9352NA	SS009B	06/30/2022
Samsung CLX-9352NA	SS009C	01/01/2021
Samsung CLX-9352NA	SS009D	12/31/2021
Samsung CLX-9352NA	SS009E	03/31/2022
Samsung CLX-9352NA	SS009F	12/31/2020
	SS009G	
Samsung ML-1630	SS115A	09/14/2018
Samsung ML-1670	SS116A	09/14/2018

Samsung ML-1915	SS118A	09/14/2018
Samsung ML-2160	SS119B	07/31/2019
Samsung ML-2160	SS119C	05/31/2019
Samsung ML-2160	SS119D	07/31/2019
Samsung ML-2160	SS119E	09/30/2019
Samsung ML-2160	SS119F	06/30/2020
Samsung ML-2160	SS119G	09/30/2019
Samsung ML-2165	SS123C	09/30/2019
	SS123D	
Samsung ML-2165	SS123E	06/30/2020
Samsung ML-2165	SS123G	01/31/2019
Samsung ML-2165W	SS124B	07/31/2019
Samsung ML-2165W	SS124C	06/30/2019
Samsung ML-2165W	SS124D	09/30/2019
	SS124E	
	SS124F	
	SS124H	
Samsung ML-2165W	SS124J	01/31/2019
Samsung ML-2165W	SS124K	09/30/2019

	SS124L	
Samsung ML-2166W	SS125A	10/31/2019
Samsung ML-2168W	SS127B	06/30/2019
Samsung ML-2525W	SS128A	09/14/2018
Samsung ML-2955DW	SS130C	09/30/2018
Samsung ML-3310D	SS131B	09/30/2018
Samsung ML-3310ND	SS132B	04/30/2020
	SS132C	
Samsung ML-3310ND	SS132D	09/30/2018
Samsung ML-3710D	SS133C	06/30/2020
Samsung ML-3710ND	SS135B	11/30/2019
Samsung ML-3710ND	SS135C	11/30/2018
Samsung ML-3710ND	SS135E	08/31/2019
Samsung ML-3712DW	SS136A	09/30/2018
Samsung ML-5017ND	SS148A	12/31/2019
Samsung ML-5510ND	SS150D	04/30/2020
Samsung ML-5510ND	SS150G	07/31/2020

Samsung ML-5512ND	SS151A	07/31/2019
Samsung ML-5512ND	SS151B	05/31/2020
Samsung ML-6510ND	SS153E	08/31/2020
Samsung SCX-3206W	SV297A	09/14/2018
Samsung SCX-3400	SS155B	05/31/2019
Samsung SCX-3400	SS155C	05/31/2020
Samsung SCX-3401F	SS158A	09/30/2019
Samsung SCX-3405	SS159B	04/30/2020
Samsung SCX-3405	SS159C	05/31/2019
Samsung SCX-3405	SS159F	09/30/2019
Samsung SCX-3405F	SS160B	08/31/2019
Samsung SCX-3405F	SS160C	01/31/2019
Samsung SCX-3405FH	SS161A	08/31/2019
Samsung SCX-3405FW	SS162B	09/30/2019
Samsung SCX-3405FW	SS162D	01/31/2019
Samsung SCX-3405FW	SS162E	09/30/2019
Samsung SCX-3405FW	SS162F	01/31/2020

Samsung SCX-3405W	SS163B	05/31/2019
Samsung SCX-3405W	SS163C	10/31/2019
Samsung SCX-3405W	SS163D	09/30/2019
Samsung SCX-3405W	SS163E	06/30/2019
Samsung SCX-3405W	SS163F	01/31/2019
Samsung SCX-3405W	SS163G	09/30/2019
Samsung SCX-3406FW	SS164A	01/31/2020
Samsung SCX-3406W	SV298A	06/30/2020
Samsung SCX-4623F	SS170A	09/14/2018
	SS170C	
Samsung SCX-4655FN	SS174A	04/30/2020
Samsung SCX-4655FN	SS174B	03/31/2019
Samsung SCX-4726FN	SS175B	06/30/2019
Samsung SCX-4728FD	SS176B	09/14/2018
Samsung SCX-4729FW	SS177A	10/31/2019
Samsung SCX-4729FW	SS177B	11/30/2018
	SS177C	
Samsung SCX-4828FN	SS179A	05/31/2019

Samsung SCX-4833FD	SS180B	11/30/2018
Samsung SCX-4833FD	SS180C	01/31/2019
Samsung SCX-4833FR	SS181B	06/30/2019
Samsung SCX-5637FR	SS182C	06/30/2019
Samsung SCX-5637FR	SS182D	10/31/2018
Samsung SCX-5737FW	SS183B	04/30/2019
Samsung SCX-5835FN	SS184B	04/30/2019
Samsung SCX-5835NX	SS185B	04/30/2019
Samsung SCX-6545N	SS189B	06/30/2020
	SS189C	
Samsung SCX-6545N	SS189D	10/31/2022
Samsung SCX-6555N	SS191B	08/31/2021
Samsung SCX-6555N	SS191C	06/30/2020
Samsung SCX-6555N	SS191D	04/30/2020
Samsung SCX-6555N	SS191E	06/30/2020
Samsung SCX-6555NX	SS192B	12/31/2021
Samsung SCX-6555NX	SS192C	06/12/2017

Samsung SCX-8030ND	SS014A	09/14/2018
	SS014B	
	SS014C	
Samsung SCX-8040ND	SS015A	09/14/2018
	SS015B	
Samsung SCX-8123NA	SS016B	04/30/2021
Samsung SCX-8123NA	SS016C	07/31/2020
Samsung SCX-8123NA	SS016D	06/30/2021
Samsung SCX-8123NA	SS016E	12/31/2020
Samsung SCX-8123NA	SS016F	06/30/2021
	SS016G	
Samsung SCX-8123ND	SS017A	07/31/2020
Samsung SCX-8128NA	SS018B	08/31/2021
Samsung SCX-8128NA	SS018C	12/31/2020
Samsung SCX-8128NA	SS018D	10/31/2020
Samsung SCX-8128NA	SS018E	01/31/2021
Samsung SCX-8128NA	SS018F	09/30/2020
Samsung SCX-8128NA	SS018G	06/30/2021
Samsung SCX-8128NA	SS018H	02/28/2021

Samsung SCX-8128NA	SS018J	04/30/2021
Samsung SCX-8128ND	SS019A	12/31/2020
Samsung SCX-8128NX	SS020A	09/30/2021
Samsung SCX-8128NX	SS020B	12/31/2020
Samsung SCX-8128NX	SS020C	06/12/2017
Samsung SCX-8128NX	SS020D	12/31/2020
Samsung SCX-8128NX	SS020E	03/31/2021
Samsung SCX-8230NA	SS021B	12/31/2020
	SS021C	
Samsung SCX-8230NA	SS021D	04/30/2020
Samsung SCX-8230NA	SS021E	12/31/2020
	SS021F	
Samsung SCX-8240NA	SS022B	08/31/2020
Samsung SCX-8240NA	SS022C	12/31/2020
	SS022D	
	SS022E	
Samsung SCX-8240NA	SS022F	09/30/2020
Samsung SCX-8240NA	SS022G	12/31/2020
	SS022H	

Samsung SF-650	SS194A	09/14/2018
Samsung SL-C410W	SS220D	08/31/2023
Samsung SL-K2200ND	SS025C	10/31/2021
Samsung SL-K3250NR	SS027F	03/16/2023
Samsung SL-K3250NR	SS027G	09/30/2022
Samsung SL-K3300NR	SS028G	09/30/2022
Samsung SL-K4250RX	SS031D	03/16/2023
Samsung SL-K4250RX	SS031E	09/30/2022
Samsung SL-K4300LX	SS032C	03/16/2023
	SS032F	
Samsung SL-K4350LX	SS033D	03/16/2023
Samsung SL-K7400GX	SS037D	03/16/2023
Samsung SL-K7500GX	SS039A	03/16/2023
Samsung SL-M2020	SS271L	04/30/2020
Samsung SL-M2070F	SS294J	01/31/2020
Samsung SL-M2675FN	SS335D	05/31/2020
Samsung SL-M2820DW	SS339C	09/30/2019

Samsung SL-M2820DW	SS342C	01/31/2020
Samsung SL-M2820DW	SS342D	09/30/2019
Samsung SL-M2825ND	SS343E	05/31/2020
Samsung SL-M2875FD	SS352J	04/30/2020
Samsung SL-M2875FW	SS353B	09/30/2019
Samsung SL-M2875FW	SS353D	12/31/2019
Samsung SL-M2875FW	SS353E	10/31/2019
Samsung SL-M2875FW	SS353F	01/31/2020
Samsung SL-M3820D	SS371B	05/31/2020
Samsung SL-M3820DW	SS372D	05/31/2020
Samsung SL-M3820ND	SS373M	05/31/2020
Samsung SL-M3870FW	SS378F	04/30/2020
Samsung SL-M5370LX	SS404J	06/30/2020
Samsung SL-X3220NR	SS043F	03/16/2023
Samsung SL-X3220NR	SS043G	05/31/2022
Samsung SL-X3280NR	SS044F	02/28/2021
Samsung SL-X3280NR	SS044J	05/31/2022

Samsung SL-X4220RX	SS047C	03/16/2023
Samsung SL-X4220RX	SS047D	11/29/2017
Samsung SL-X4220RX	SS047F	03/16/2023
Samsung SL-X4250LX	SS048D	03/16/2023
	SS048F	
Samsung SL-X4250LX	SS055D	01/31/2022
Samsung SL-X7500GX	SS055D	01/31/2022